

## **Kaurifinance OÜ**

Registrikood 14559136

Address: Harju maakond, Tallinn, Kesklinna linnaosa, Jõe tn 2a

email: [kyc@kauri.finance](mailto:kyc@kauri.finance)

## **USER AGREEMENT**

Version no.: 3.0

Valid from 16/04/2024

This User Agreement is an electronic agreement between a User who acts on his own behalf and self-interest (hereinafter referred to as the User) and Kaurifinance OÜ, a company registered and operating under the legislation of Estonia, registration number 14559136, registered at the address: Jõe tn 2a, Kesklinna linnaosa, Tallinn, Harju maakond, 10112 (hereinafter referred to as the Company and/or the Platform provider), with a special license for the provision of a virtual currency service number FVT000328 issued on 17.11.2020 and updated according to the Estonian AML law concerning the User's use of this Platform as well as all the services, products and content provided by the herewith.

The Company and the User shall be referred to as the Parties when mentioned together and a Party when mentioned alone without specification either it is referred to the User or the Company.

The Company acting as a partner in cooperation with Quicko sp. z o.o. having its seat in Tarnowskie Góry, at ul. Sienkiewicza 49, entered into the Register of Entrepreneurs of the National Court Register under KRS number 350151; NIP: 5213540295, having the status of a national payment institution (UKNF Register: IP52/2021). The Company provides through the Quicko platform a payment card service under the Framework Agreement and Cooperation Agreement.

By using this service, the User accepts Quicko sp. z o.o. [Terms of Use](#) and [Privacy Policy](#) Payment card service is provided by Quicko sp. z o.o. with its registered office in Tarnowskie Góry, ul. Sienkiewicza 49, 42-600 Tarnowskie Góry, Poland, <https://www.quicko.pl/>

The Company acting as Partner in cooperation with MONETLEY LTD is a company incorporated in England and Wales with registered number 10978538, whose registered office address is on 2nd Floor, Berkeley Square House, Berkeley Square, London, W1J 6BD. The Company provides IBAN service in association with MoneyTea LTD and through its platform <https://monetley.com/>

This User Agreement is a standard formal offer. While entering into this Agreement the User accepts this Agreement in full and shall follow the provisions hereof.

**Attention: if you do not agree with the terms and conditions of this User Agreement, please do not enter and register at <https://kaurifinance.com> and do not use its s Services hereof. By using this Platform you give your approval to this Agreement.**

Verification of a personal account at <https://kaurifinance.com> is a confirmation that the User has read the terms and conditions of this User Agreement and fully accepts them with possible subsequent amendments and additions hereto. The User confirms their full acceptance of this

formal offer by the following:

- Familiarization with the terms and conditions of this Agreement and all annexes hereto;
- Enter valid and up-to-date information including a username, e-mail address, date of birth, city, and country into the registration form located in the "registration" tab at <https://kaurifinance.com>;
- Click the "Send form" button after filling out the registration form.

The registration process is considered complete and the terms and conditions of this Agreement become binding for the registered User after the User clicks the "Send form" button and a message indicating the successful registration pops up.

This Agreement is considered to be accepted as a public offer and entered in by the User once registered on the Platform. The date and time of acceptance are recorded by the Service automatically and simultaneously with completing the registration process.

The Services can only be used by a User who has completed all the necessary steps required for registration on the Company Services and has been verified according to the “Know Your Client” policy.

## 1. Definitions

<b>Company</b>	This means a corporate entity with the registered details mentioned above that operates a semi-automated web platform located on the Internet at <a href="https://kaurifinance.com">https://kaurifinance.com</a> and mobile application and acts as an obligated entity in the meaning of the applicable AML legislation.
<b>Platform</b>	This means <a href="https://kaurifinance.com">https://kaurifinance.com</a> webpage and mobile application providing its services utilizing a special software interface for all Users.
<b>Account</b>	This means an account opened and maintained by the Company in the name of the User to store and transact the User’s funds.
<b>Balance</b>	This means the net amount available at the User’s Account on the Platform.
<b>Financial Institution</b>	This means any bank /credit/payment institution worldwide.
<b>Funds</b>	This means both virtual currency and fiat money when mentioned together and placed in the User’s Account on the Platform. The Funds do not constitute a bank deposit and bear no interest.
<b>Confidential Information</b>	This means any non-public information or document concerning the Company’s marketing offer, strategy, financial information, processes, or procedures, i.e. all and any information disclosed by the Company to the User.
<b>User</b>	This means a client of the Company who has registered and verified his identity on the Platform. The User can be either an individual or corporate entity.
<b>Order</b>	This means an application placed by a User for any Transaction in the User’s Interface.

<b>Transaction</b>	This means an external or internal transaction of virtual currency from the User as a payer to the recipient and vice versa electronically using the Platform.
<b>Fees</b>	All up-to-date Fees applicable to the User's actions on the Account are displayed <a href="https://kaurifinance.com/pricing">https://kaurifinance.com/pricing</a> .
<b>Force Majeure</b>	This means any cause materially affecting the performance by a party of its obligations under this Agreement arising from any act, events, omissions, happenings, or non-happenings beyond its reasonable control including, without limitation, acts of God, strikes, lock-outs, or other industrial disputes, war, riot, fire, flood, or any disaster affecting either one of the Parties.
<b>Personal data</b>	This means any information concerning a User that is obtained directly by the Company or via the Platform, including identification details, and financial data of a personal nature which can apply to the transactions carried out on the Platform.
<b>Business Day</b>	This means any day in which normal business operations are conducted between Monday and Friday from 9.30 am to 6.00 pm (CET) and excludes weekends and Estonian public holidays.
<b>Settlement</b>	This means any transaction initiated by the User and completed by the Company.
<b>Services</b>	This means the Platform products provided and supported by the Company to the User under this Agreement.
<b>Special AML regulations</b>	This means the following legal acts: <ul style="list-style-type: none"> <li>✓ the Estonian Money Laundering and Terrorist Financing Prevention Act (MLTFPA);</li> <li>✓ the Estonian International Sanctions Act (ISA);</li> <li>✓ the Estonian Financial Intelligence Unit's general guidelines regarding measures against money laundering, terrorist financing, and regarding implementation of international sanctions;</li> <li>✓ Directive (EU) 2018/843 of the European Parliament and of the Council of 30 May 2018 amending Directive (EU) 2015/849 on the prevention of the use of the financial system for the purposes of money laundering or terrorist financing, and amending Directives 2009/138/EC and 2013/36/EU (AMLD5).</li> </ul>
<b>Start date</b>	This means the date when the User registers on the Platform.
<b>User Interface</b>	This means the User's Account menu, including the User's personal and financial data, available Services, and the support channel.
<b>User</b>	This means any individual or legal person properly registered and identified on the Platform.
<b>Wallet</b>	This means a verified User's custodial wallet as a part of the Account which allows the User to use the Services of the Platform. Ordinary Wallet is fully supported by the Company and can be recovered in case the credentials for the access are lost.
<b>Web3 Wallet</b>	This means a private non-custodial wallet with private keys available solely to the User.
<b>Virtual Currency Exchange (Trading)</b>	This means an online opportunity to buy, sell, and exchange fiat currency (US dollars, euros, etc.) to virtual ones (Bitcoin, Ethereum, etc.), and vice versa.
<b>Card</b>	This means a payment card (plastic, proximity, and virtual ones) within the meaning of the UKK and Regulation 2015/751 for fiat funds, issued to the Account (debit card) by Quicko, regardless of its form (physical or virtual), with a magnetic strip and/or microprocessor, identifying the issuer and the User or the Authorised Person, entitling to withdraw cash or make payment (i.e. commissioning a Transaction) under the provisions of the Card

	Agreement and the Quicko Terms of Service set at: <a href="https://www.quicko.pl/">https://www.quicko.pl/</a>
<b>IBAN</b>	This means an International Bank Account Number, supported by an authorized service provider mentioned in this Agreement, which you can use while making or receiving international fiat payments.

## 2. General Provisions

2.1. This Agreement regulates the relationships between the User and the Company regarding the Services provided on the Platform to the User and supersedes all previous agreements between the Company and the User.

2.2. This Agreement does not supersede the current legislation of the countries of registration and location of the Services and/or the User as well as the contractual relationship between the User and the service providers mentioned and not mentioned herein.

2.3. The Company does not render Services and does not allow registration of personal accounts for individuals under the legal age of majority by the laws of the country of their residence.

2.4. The User hereby confirms that while using the Platform he is not the subject of any insolvency proceedings, he has the full legal capacity (as defined in his jurisdiction) to enter into a binding contract, he is not under the influence of alcohol, drugs, psychoactive, toxic or other intoxicating substances.

2.5. It shall be the sole User's liability to conform with the laws applicable to the Services in the User's jurisdiction.

2.6. Under this Agreement, the Company undertakes to:

- ✓ open an Account for the verified User and support it;
- ✓ deposit the Funds to the User once sent to the User from the external source;
- ✓ transact the Funds when the User initiates the Payment;
- ✓ keep records of the Balance of the User's custodial wallet and Account;
- ✓ execute User's Orders promptly;
- ✓ issue a Card on the User's demand via Quicko service;
- ✓ open an IBAN through an authorized IBAN service provider mentioned herein;
- ✓ provide the User with virtual currency and card payment opportunities;
- ✓ perform other duties provided for by this Agreement.

2.7. Under this Agreement, the User undertakes to:

- ✓ before utilizing any type of Services listed herein, accept the present Agreement and familiarize himself with the text of the present Agreement in full,
- ✓ not to utilize any type of Services if the Agreement is not acceptable in any point listed herein,
- ✓ open an Account for the Funds belonging exclusively to him,
- ✓ transact on the Account only the permitted transactions and utilize the Services in a usual business manner,
- ✓ be compliant with all applicable AML regulations and provide the Company with all and any documents upon request of the latter to support the activities conducted on the Platform,
- ✓ perform all operations following the terms of this Agreement and pay the Company's Fees

2.8. The Parties confirm that acceptance of the electronic form of this User Agreement has equal legal force with an agreement concluded paper duplicate.

2.9. The Company reserves the right to unilaterally amend this Agreement without notifying the User subject to posting the current version of the Agreement on this Platform. It shall be the sole responsibility of the User to follow the applicable version of the Agreement on the Platform.

2.10. The Company is not liable for the transactions with the Funds performed using the User's account if the Account was accessed using the User's login/password, i.e. credentials to log into the Account. It shall be the sole responsibility of the User to keep the credentials safe from the access of third parties. The User must inform the Company's support of the credentials' loss at his earliest convenience and the Company will apply all best efforts to keep the Funds safe. If the Funds get lost, the Company bears no responsibility but tries its best to search for the Funds.

2.11. Under the terms and conditions set herein, the Company can collect some essential User's data. All these procedures shall be done in strict conformance with relevant legislation and in a manner prescribed in the Confidentiality and Personal Data Protection Policy, and Privacy Statement.

2.12. This Agreement is terminated from the moment the User's account is deleted from the Platform. To terminate the Agreement both Parties shall follow the provisions hereof.

2.13. The Account shall be closed and the Agreement shall be terminated in the following cases::

- a) The Company closes the User's Account according to the conditions prescribed hereof or in case of total closing of the Platform.
- b) The Company closes the User's account if the User has not used the product for the last 3 years.

2.14. The Company retains the right to unilaterally refuse to provide any Services to the User and terminate this Agreement if the User:

- a) violates any of the clauses of this Agreement,
- b) is not compliant with the applicable AML laws,
- c) misbehaves in other cases, at the Company's discretion and/or provided by the applicable law,
- d) has not accessed his account for three years.

2.15. The Account may also be closed and the Agreement may be terminated at the Company's sole discretion without any explanation to the User.

2.16. To terminate this Agreement the Company sends to the User's registered email notification

10 days before the Agreement termination. The notification is deemed to be delivered and enforceable straight from the moment when sent to the User. It is the sole responsibility of the User to monitor his email box.

2.17. Once the User receives the Agreement termination notification he must withdraw the Funds to the Account outside the Platform within 10 days from the notification receipt.

2.18. The User retains the right to terminate this Agreement in any case at his discretion. Before termination of this Agreement, all the previous obligations undertaken by the User against the Company must be completed in full.

2.19. To terminate this Agreement the User shall send a written notification to the Platform's support team via email in 10 days before the Agreement termination. The User must withdraw all his Funds and complete all his obligations to the Company before the Agreement is voluntarily terminated on his side.

2.20. If the User does not withdraw the Funds placed on the Platform the Company may block and freeze them until the User requests their transaction to the external Account..

2.21. If the Funds are not withdrawn within 10 days the Company may unilaterally, without User's notification, send them to the last User's external wallet he used for the transaction to withdraw the Funds. If there is no such wallet the Company may apply the regulations prescribed hereof.

2.22. If the User, after being warned about closing the account in the manner prescribed by this Agreement, does not contact the Company, the User's Funds are deposited into a special separate account of the Company and, upon expiration of the established limitation period in 3 years, are considered funds owned the Company. If before the expiration of this period, the User or his legal successors contact the Company to receive the Funds, the Company shall return such funds to the User or his successors.

2.23. Once the Agreement is terminated the Company shall save all the User's files for 5 years to comply with the AML regulations.

### **3. Support of the Services**

3.1. The Company shall do whatever is necessary to correct any Services' dysfunction that may not comply with the declared Platform's technical and operational specifications, provided that the User has complied with the prerequisite conditions and used the Services following the provisions hereof.

3.2. Service Support means the following:

- ✓ The Company provides the User with technical assistance and support services on Business days;
- ✓ The User must provide the Company support staff as soon as possible with the information and data in its possession to facilitate the Platform's identification and correction of faults;
- ✓ Once the User meets any technical fault on the Platform, he contacts the Company's support staff via email or through the Platform;
- ✓ The Company support staff shall eliminate a technical problem preventing the use of the Services as soon as possible;
- ✓ During the period of technical problem solvation, the Services might be unavailable to the User. The period of corrective maintenance will end as soon as the faults have been corrected. Meanwhile, all the User's Funds stored on the Platform remain safe and secure;
- ✓ Whatever happens, the Company undertakes to prioritize the correction of these faults and make every effort to resolve problems as soon as possible and make the Platform available to the User as soon as possible.

3.3. The User shall have access to make reports of all the Payment transactions carried out on the

Platform on his own. The data to be saved into the navigation system for the use of the Company is solely under the responsibility of the User.

For five years from the termination of this Agreement for whatever reason, the Company retains all the data (personal, financial, and compliance) provided by Users as required by the applicable AML and Data Protection legislation. The Company may be required to retain other information for various periods under its legal and regulatory obligations.

At no time the Company must not disclose this data to third parties, except for the cases specified by the applicable legislation.

All data placed by the User on the Platform shall be saved, controlled, and processed by the GDPR and the Company's Privacy Policy.

#### **4. Orders**

4.1. To be able to deposit the Funds into the Account the User has to pass all verification procedures. Once the procedures are passed the Services shall become available to the User in full scope.

4.2. The User may deposit the Funds in all currencies listed on the Platform. The list of the currencies available on the Platform shall become available to the User after logging into the Platform in the User Interface.

4.2. The Company may request any information / additional evidence/documents from the User for the Funds on the Platform before making any transaction hereof. If the User is not compliant with this issue and/or does not reply to the Company's compliance requests the Company may suspend or block the Account without giving any notice or the right to compensation to the User.

4.3. The Company retains the right to engage third-party contractors who hold the necessary licenses and certificates.

4.4. The Company applies Fees to all transactions committed on the Platform. The Fees are subject to change at the Company's sole discretion but they are vividly shown before the User completes his transaction Order.

4.5. If any of the Orders for any reason beyond the Company's control happen to be canceled the market rate that occurred at the time of the transaction shall apply and the virtual currency shall be deposited back into the User's Account as mentioned herein.

4.6. Due to blockchain technology, every completed transaction carried out by the User's Order is considered to be irrevocable, i.e. it cannot be canceled by the User after its completion by the Company.

#### **5. Scope and Detailed Description of the Services**

5.1. Namely, the Services consist of:

- Wallet service (custodial and non-custodial wallets),
- Exchange service,
- Virtual currency transaction service,
- Bank card service, both in virtual currency and monetary funds.

#### **6. Custodial Wallet Service**

6.1. Once verified the User instructs, and the Company agrees to register a custodial Wallet for the User for all his further transactions on the Platform.

6.2. Deposits to the Wallet may be done in all currencies listed on the Platform. Fiat funds shall

be transferred to the Platform only for virtual currency exchange purposes.

6.3. All information regarding the User's Funds available on the Platform shall be clearly shown in the User Interface on the Platform.

6.4. The User can download his transactions carried on his custodial Wallet on the Platform by himself or by contacting the Company's support staff.

## **7. Web3 Wallet (self - and non-custodial Wallet Service)**

7.1. The credentials for Web3 Wallet are generated automatically by the Platform.

7.2. While utilizing Web3 Wallet Service only the User keeps the credentials to the Wallet. The Company is not responsible for the safety of these credentials. If the access is lost the Company cannot help the User to recover access to the Wallet and the funds stored herewith.

7.3. The Company can support the User only with general technical issues and faults originating from the Web3 Wallet Service usage.

7.4. The Company provides only technical support to Web3 wallet, has no access to the Funds stored herewith, and does not apply any AML procedures to the mentioned Funds.

## **8. Virtual Currency Exchange (Trading)**

8.1. To initiate trading in virtual currency the User places a corresponding Order on the Platform using the currency pairs available in his User interface on the Platform.

8.2. The exchange rate applied hereto shall be also available to the User at the moment of the Transaction.

8.3. The Exchange Order cannot be recalled by the User by any means.

## **9. Virtual Currency Transactions.**

9.1. Virtual Currency transactions consist of virtual currency exchange via currency pairs listed on the Platform and Virtual Currency payments to third parties.

9.2. The User initiates the transactions by placing an Order in his Account. The Company processes this Order immediately but not later than 24 hours from the Order placement time. The Order processing time may take a longer time for reasons beyond the Company's control.

9.3. The Company has the right to cancel the transaction currently being processed and return Funds to the User imposed by the Electronic Payment Systems.

## **10. Quicko Payment Cards**

✓ The Company does not act as a person responsible for issuing the Quicko system payment cards and acts as a provider based on an existing cooperation agreement with Quicko.

✓ The Company provides the User with the opportunity to connect his Account and the Funds placed therein with the Payment Card.

✓ The Company does not charge Users any special or additional fees for servicing and issuing cards of the Quicko system, except for those provided for by the Quico service itself.

✓ By agreeing to issue payment cards of the Quicko system and signing this agreement, the Platform User acknowledges and confirms that he has fully read and understood the terms and conditions of customer service in the Quicko system. These rules are an integral part of this agreement; their electronic version is available on the Quicko website: [https://doc.quickowallet.com/Regulation\\_Quicko\\_app\\_en.pdf](https://doc.quickowallet.com/Regulation_Quicko_app_en.pdf)

### **10.1. Quicko Virtual Cards**

Quicko Virtual Card means a payment card issued by Quicko, which identifies the issuing party



and the User, making it possible to make Transactions using the funds available on the Card Account assigned to the card according to the provisions of the Contract and the Terms and Conditions (a prepaid card). A Virtual Card does not exist physically, only in the digital form.

10.1.1. The Company issues a Quicko Virtual Card to the User based on:

- a. The Card Agreement concluded under the Framework Agreement,
- b. Card Application submitted by the User during the term of the Framework Agreement.

10.1.2. A prerequisite for issuing a Virtual Card is that the User holds an Account on the Platform.

10.1.3. The Company issues a Quicko Virtual Card by making it available on the Platform

10.1.4. The Virtual Card is issued only in the form of an electronic record and with access to the general card data (PAN, expiry date, and CVC2/CVV2)

10.1.5. The Virtual Card is active immediately after its issue and does not require additional activation by the User. The User shall assign a PIN to the Virtual Card, which allows cash withdrawal ATMs equipped with an NFC interface.

10.1.6. The User may use the Virtual Card using NFC module on mobile devices equipped with an NFC module.

10.1.7. The Virtual Card requires a prior crediting of the Account with the amount selected by the User. Crediting the Account is possible through a non-cash payment via deposits to the Platform.

10.1.8. Crediting the Account may be made repeatedly during the term of the Card Agreement and this Agreement.

10.1.9. Platform executes Transactions made with the Virtual Card only up to the amount of available Funds on the Account and the Transaction Limit.

10.1.10. Information on the Transaction Limit is available in the Special System. It is possible to change the Transaction Limit subject to the terms indicated in the [Terms and Conditions of Quicko Service](#).

10.1.11. Access to the information about the balance of Available Funds and the history of Virtual Card Transactions takes place through the User Interface on the Platform.

10.1.12. Quicko Virtual Card allows the User to:

- a. make Non-Cash Transactions at a distance by telephone and on the Internet (so-called e-commerce payments),
- b. make contactless payments using the NFC module in the event of pairing the Virtual Card with a mobile device with access to NFC Technology via the Special application on Android, Google Pay, Apple Pay, Garmin Pay, Fitbit Pay, and other payment systems,
- c. perform non-cash Transactions using a QR code,
- d. transfer money from card to card in the MoneySend service,
- e. make a transfer from the Card to the User's Account maintained by Quicko,
- f. withdraw cash from an ATM handling contactless payments.
- g. withdraw cash via a terminal (Cash Back service),

10.1.13. The Virtual Card does not allow the User to:

- a. withdraw cash from ATMs that do not support contactless payments,
- b. make cash deposits in a cash machine.

10.1.14. Quicko and the Company reserve the right to expand the functions of the Virtual Card in the future. The current information on the functionality of the Card is available in the [Quicko Portal](#).

10.1.15. The User has the right to terminate or cancel the Virtual Card usage at any time, using:

- a. The Quicko system,
- b. The Quicko Helpline (works 24/7),
- c. The Platform support staff.

10.1.16. The validity period of the Virtual Card is indicated in the User Interface on the Platform. After the expiry date, the Card is not automatically renewed.

10.1.17. After the expiry of the validity period of the Virtual Card, it will no longer be active and the User must file a new application to receive a new virtual card.

## 10.2. Quicko Plastic Card

The Company issues a QuickoCard to the User based on:

- a. This Agreement concluded under the Framework Agreement,
  - b. Application submitted by a User in his User interface.
- 10.2.1. A prerequisite for issuing a Quicko Plastic Card is that the User holds a verified Account on the Platform.
- 10.2.2. One or more Quicko Plastic Cards may be issued to one Account on the Platform upon the User's request.
- 10.2.3. The Quicko Plastic Card has the form of a physical card and it is a Proximity Card at the same time with all features applied hereto,
- 10.2.4. The Company sends the Quicko Plastic Card to the User at the correspondence address indicated by the latter.
- 10.2.5. Using the Quicko Plastic Card requires its activation through the Quicko System within 10 days after the card's receipt.
- 10.2.6. If the User does not receive a Quicko Plastic Card he should contact the Company or Quicko via the Helpline as soon as possible. Suppose the undelivered Quicko Plastic Card is not returned to Quicko. In that case, Quicko will cancel it and issue a new Quicko Plastic Card to the User which will be sent to the correspondence address indicated in the User interface on the Platform.
- 10.2.7. After receiving the Quicko Plastic Card, the User should activate it and assign it a PIN in the Quicko System.
- 10.2.8. The Quicko Plastic Card allows User to:
- a. make Non-Cash Transactions at a distance by telephone and in computer networks (so-called e-commerce payments),
  - b. make contactless payments using the NFC module in the event of pairing the Virtual Card with a mobile device with access to NFC Technology via the Quicko application on Android, Google Pay, Apple Pay, Garmin Pay, and Fitbit Pay devices,
  - c. perform non-cash Transactions using a QR code,
  - d. transfer money from card to card in MoneySend service,
  - e. make a transfer from the Card to any User's Account maintained by Quicko,
  - f. withdraw cash from ATMs.
  - g. withdraw cash via a terminal (Cash Back service),
- 10.2.9. Information on the Transaction Limit is available in the Quicko System. It is possible to change the Transaction Limit subject to the terms indicated in item the [Quicko's Terms of Service](#).
- 10.2.10. The User has the right to terminate or cancel the Quicko Plastic Card at any time, using:
- a. The Quicko system,
  - b. The Quicko Helpline,
  - c. The Platform support staff.
- 10.2.10. The validity period of the Quicko Plastic Card is placed in the Quicko System and on the obverse side of the Quicko Plastic Card. After the expiry date, the Quicko Plastic Card is not automatically renewed.
- 10.2.11. The User is obliged to sign the Quicko Plastic Card on its reverse side.

### **10.3. Canceling and blocking the Quicko Card**

- 10.3.1. Platform cancels and terminates any type of the Card if:
- a. The User submits an application of termination or withdrawal from the Framework Agreement, Card Agreement, or other agreement that results in the automatic termination of the Card Agreement - immediately after receiving the User's statement in this regard,
  - b. The User and Quicko terminate the Framework Agreement- with effect as of the date indicated in this termination agreement,
  - c. The Framework Agreement, Card Agreement, or other agreement that results in the automatic termination of the Card Agreement expires for the reasons indicated in Quicko's Terms of Service,
  - d. The User submits a request for terminating and/or blocking the Card Service in accordance, with this effect the Company terminates the Card Service as soon as possible after receiving the User's request,

e. Card, Mobile Device paired with a Virtual Card, Quicko Plastic Card are reported to be found, in this event immediately after receiving the notification.

f. In case of death of the individual User - in this event immediately after receiving this notification.

10.3.2. The Platform may cancel or block the Card if:

a. There are reasons for its cancellation or blocking indicated in the Terms of Service,

b. The User uses the Card in a manner inconsistent with the Terms of Service,

c. There is a justified reason related to the security of trading carried out using the Card - including the possibility of third parties taking possession/ stealing the Card data,

d. There is a suspicion of unauthorized use of the Card or data concerning it,

e. There is a suspicion of intentionally unauthorized Transactions.

10.3.3. In the first place, Quicko blocks the Card, when/if its cancellation is required by law or for security reasons.

10.3.4. The User is obliged to immediately apply to Quicko via the Helpline or the Quicko System for a cancellation of the Card if:

a. the Quicko Plastic Card, Mobile Device on which the Virtual Card was stored or with which the Payment Wristband was paired or the Payment Wristband was stolen, misappropriated or otherwise lost,

b. The Quicko Plastic Card, Virtual Card, and Payment Wristband were used in an unauthorized manner or an unauthorized person gained access to it or its data,

c. The User found that a Transaction was made with the Card that he did not order.

10.3.5. Quicko blocks the Card in the event of three incorrect entries of the PIN. In this case, the Card can be unlocked using the Quicko System or the Helpline.

10.3.6. Quicko notifies the User about the cancellation or blocking of the Card via the Quicko System.

10.3.7. A canceled Virtual Card, Quicko Plastic Card, or Payment Wristband cannot be reused.

#### **10.4. . Safety of using the Card**

10.4.1. The Card can only be used by the User.

10.4.2. The User is obliged:

a. to use the Card under the Terms of Service,

b. to use the Card only throughout the term of the Agreement,

c. to comply with the applicable law,

d. not to disclose to unauthorized persons, and to store and protect with due diligence the Card and its data and data required for Authorisation (e.g. PIN),

e. not to disclose Card details for purposes other than making Transactions - including not making them available to unauthorized persons and not to allow data or images to be copied,

f. not to store the Card together with the PIN, which should be understood as the unavailability of the PIN on a mobile phone or other device without the need to provide an additional login and password,

g. to immediately notify Quicko about the fact of unauthorized use or access to the Card,

h. to perform ongoing monitoring of the Account's debits and the balance of Available Funds in the scope of the Transactions made and to promptly report any inconsistencies or irregularities and to promptly notify Quicko about the identified unauthorized, non-executed, or improperly executed Transactions,

i. to, at the moment of cancellation of the Card - destroy all media on which the PIN was stored,

j. not to leave the Card data saved via any devices in a way that allows them to be used or read by unauthorized persons.

#### **11. IBAN Service**

11.1. IBAN Service is provided by MoneyTea LTD through the <https://themoneytea.com/> platform. 11.2. The Company at no time has any authority over the Funds placed to IBAN.

- 11.3. All Terms and Conditions applied to the Service directly apply to the MoneyTea platform.
- 11.4. The Company may render only KYC and mediation services to the User who utilizes this Service.

## **12. Liability**

12.1. The Parties shall be liable only for the direct damages they may cause to each other. The Parties can in no circumstances be held liable for any indirect losses they may cause.

12.2. The User's funds shall be treated as follows:

- ✓ The User's Funds placed on the Platform are protected from the claims of the Company's other creditors.
- ✓ The Funds deposited to the Platform are not included as part of the assets of the Company in its capacity in the event of its liquidation, bankruptcy, or any other situation affecting its creditors' rights.
- ✓ At no time User loses his ownership rights to the Funds placed on his account on the Platform and the Platform gains no proprietorship rights to these Funds and keeps them segregated from its own funds.

12.3. For reasons linked to the legislation concerning the prevention of fraud, money- laundering, and the financing of terrorism, the Company maintains constant vigilance over all payment transactions effected via the Company.

12.4. With its payment order authorization platform, the Company offers an anti-fraud module including the 3D Secure payment security protocol covering any credit or debit card transaction. Depending on the amount of the transaction, this authentication system is flexible and allows the selection of criteria based on the payment source.

## **13. Prevention of money laundering and financing of terrorism**

13.1. The Company is subject to all Estonian regulations governing the prevention of money laundering and the financing of terrorism.

13.2. Under the provisions of Estonian laws concerning the participation of financial institutions in combating money laundering and the financing of terrorist activities, for any transaction or business relationship the Company is required to ascertain from every User the source, purpose, and destination of the transaction or Wallet. Additionally, it must carry out all necessary investigations to check the identity of the User named on the Wallet and of the beneficial owner, where necessary.

13.3. These investigations form part of the Company's general terms and conditions for using Funds, as accepted by the User before using the service.

13.4. The User undertakes to use its best efforts to enable the Company to carry out a thorough review of transactions, to inform it of any transaction that is exceptional to the usual transactions processed within the framework of this Agreement, and to provide it on first demand with any requested document or data. The User shall comply with all monitoring requirements regarding the prevention of money laundering and the financing of terrorism (AML/FT). It shall install and carry out permanent internal monitoring procedures.

13.5. At the Company's request, the User may provide an annual report to enable the Company to fulfill its regulatory reporting obligations.

13.6. The User acknowledges that the Company may need to install monitoring systems designed

to prevent money laundering and the financing of terrorism. It agrees unconditionally to comply therewith.

13.7. The User acknowledges that, in the absence of sufficient details about the purpose or nature of transactions and purchases, the Company may at any time stop or postpone the use of a User name, access to the Company, or the carrying out of transactions and purchases based thereon. It is aware that a payment transaction carried out via the Company may be subject to being communicated to the national financial intelligence unit in Europe. No legal proceedings or civil liability action may be brought or professional sanction pronounced against the Company, its authorized representatives, its managers, or its employees who have in good faith stated their suspicions to their national authority.

#### **14. License to use and exploit intellectual property**

##### 14.1. License to use the Interface

14.1.1. The Company hereby grants the User, subject to standard and legal guarantees, a license for the personal and non-exclusive use of the Interface and its operating applications (hereinafter referred to as "the Rights") for the entire duration of this Agreement.

14.1.2. The usage license is personal and non-transferable to third parties.

14.2.3. The Company certifies that it retains full and complete ownership of the granted rights mentioned herein, the right to dispose of them, and to freely grant licenses thereof to whomever it chooses.

14.2.4. It declares that it has not incurred any obligation or agreed to any condition that limits its freedom to exploit the rights. The Company therefore indemnifies the User and any of its assignees against all disputes, claims, or loss of rights due to third-party actions. It consequently guarantees the User the peaceful enjoyment of the rights on which the usage license is based.

14.2.5. The Company undertakes vis-à-vis the User to uphold these rights and to defend or co-defend them against any infringements thereof.

#### **15. Applicable law and dispute resolution procedures**

15.1. This Agreement shall be governed by and construed in accordance with the laws of Estonia.

15.2. The Parties shall attempt to resolve any dispute arising out of or relating to this contract through negotiations between senior executives of the Parties, who have authority to settle the disputes.

15.3. In the event that no agreement between the Parties is reached the disputes shall be settled in the district courts of Estonia.

THE COMPANY RESERVES THE RIGHT TO AMEND THE LIST OF THE PROPOSED SERVICES AND PROVIDE OTHER SERVICES ACCOMPANYING THE SERVICE MENTIONED HEREIN.

If there are any questions regarding this Agreement You may contact our Support Team at [support@kauri.finance](mailto:support@kauri.finance)

